

# AZ Sint-Elisabeth Zottegem becomes more efficient, both centrally and in departments

*How using a new ZORGI ERP system, together with a Track and Trace solution from PHI Data and Datalogic, improved efficiency throughout the Hospital*



**AZ Sint-Elisabeth Hospital Zottegem (SEZZ) has been working on the digitization of its business processes for some time. The next step was the further automation of the logistics processes and stock management of the warehouse, the clinical lab and the Anatomic-Pathology department.**

To improve communication between the logistics centre, the various departments and the central management system, and to avoid errors in stock management, AZ Sint-Elisabeth Zottegem found a Smart Edge solution at PHI DATA, which uses a combination of IDhospital supply software and Datalogic hardware (Memor™ 10 Healthcare mobile devices and Gryphon™ 4500 Healthcare barcode scanners).

## **From weekly stock check to real-time inventory**

“We used to have to go through our stock every week to know what to reorder” said Annelies, Laboratory technician Anatomopathology at SEZZ. When implementing a solution, SEZZ wanted to simplify the current system, but also gain advantages such as:

- Improve communication between the logistics centre and the central management system
- Reduce mistakes and loss of time which would increase attention given to

healthcare.

- Implement a user-friendly system that would be easily accepted by the end user
- Simplify logistics operations to and from the warehouse

“Today, with the combination of PHI DATA and our ERP system, the entire stock is labelled upon receipt and scanned upon use. When scanning, we know immediately whether we still have enough stock, so that unpleasant surprises are avoided. Moreover, the solution is very user-friendly and intuitive, which also helps with the acceptance by the users” continued Annelies.

## **A solution that excels in simplicity**

The Datalogic Memor 10 Healthcare mobile devices and Datalogic Gryphon 4500 Healthcare barcode scanners now register the needs of the warehouse and the specific departments and communicate everything with the central management system. In this way, users

## **Objective**

- Further digitization of the logistical processes for more efficient business operations
- Automation of centralized inventory management for warehouse and specific departments

## **Approach**

- Implement a user-friendly combination of software and hardware that integrates perfectly with the existing central ERP system

## **The solution**

- Datalogic Memor 10 HC mobile device
- Datalogic Gryphon 4500 HC barcode reader
- PHI DATA's IDhospital supply software



can efficiently keep track of stock without making mistakes and the central logistics centre maintains a better overview.

The Smart Edge solution from PHI DATA, which connects the physical and digital environment and processes, improves communication between the logistics centre and the central management system, and between the logistics service and the departments that use the system. All this results in less time loss and fewer errors, so that employees can devote more attention to actual healthcare. The user-friendliness of the applications and devices ensures great acceptance by the end users.

“The solution excels in simplicity. The interface is clear enough so that little misunderstanding is possible, and everything is correctly communicated to the ERP system without extra effort or errors.”

*Kathleen, Lead Laboratory at SEZZ*

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